



FACULTY OF BUSINESS

FINAL EXAMINATION

Student ID (in Figures) :

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Student ID (in Words) : _____

Course Code & Name : **CSC2114 Management Information Systems**
 Trimester & Year : MAY 2020 – AUGUST 2020
 Lecturer/Examiner : Mr. Goh Poh Kim
 Duration : 3 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of TWO (2) parts:

PART A (30 marks) : THIRTY (30) multiple choice questions. Answers are to be written in the Multiple Choice Answer Sheet provided.

PART B (70 marks) : FOUR (4) essay questions. Answers are to be written in the Answer Booklet provided.

2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College.

Total Number of pages = 7 (Including the cover page)

PART A : MULTIPLE CHOICE QUESTIONS (30 MARKS)

INSTRUCTION(S) : Answer **ALL** 30 questions in the Answer Booklet(s) provided. All questions carry equal mark, 1 mark each.

END OF PART A

PART B : ESSAY QUESTIONS (70 MARKS)

INSTRUCTION(S) : **FOUR (4)** essay questions. Answers are to be written in the Answer Booklet provided.

1. You are working as a project manager for a small IT consulting firm and have been asked to create a plan for reviewing and auditing completed projects in order to gauge their success. Discuss **FIVE (5)** major variables you use to measure the success of a project.
(20 marks)
2. Business can secure their Information Systems using organizational frameworks for security and control. Discuss **FIVE (5)** general types of security control.
(20 marks)
3. Information technology (IT) and organizations influence each other. Discuss **FIVE (5)** organization factors that can influence IT usage.
(20 marks)
4.
 - a. Define software development outsourcing.
(2 marks)
 - b. Discuss any **TWO (2)** advantages of outsourcing.
(8 marks)

[Total: 10 marks]

END OF EXAM PAPER